

MercurySend LLC PRIVACY POLICY

As of 10/22/2018



1. Introduction

We take your privacy seriously. It is **MercurySend LLC** and its affiliates' and subsidiaries' policy to respect and protect the privacy of our customers and users of **www. MercurySend.com**. Through this Privacy Statement, we want to reassure users that we will not sell, share, or rent user information to others in a manner different than in this Privacy Statement. By accessing the Site, you agree to be bound by this Privacy Statement. If you do not agree to the terms of this Privacy Statement, please do not use the Site. Each time you use the Site, the current version of this Privacy Statement will apply. When you use the Site you should check the date of this Privacy Statement (which appears at the top of this page) and review any changes since the last version.

2. Personal Information

We take your personal information seriously. Your Personal Information is necessary for the billing and use of our service. This information is only gathered at the time you create your account. We also collect information on your use of the service and related billing data and store the content of your messages. We do not collect any information that is not related to your use of the MercurySend service.

3. Disclosure of information under the following circumstances

We will use information we collect from you seriously and to provide you with our service, for billing and to inform you about promotions, new services and features offered only by **MercurySend**. Information we collect from you is strictly confidential. Only in the following circumstances will we use your information.

1. where you have consented,
2. where we are permitted or required by law, or it is in the interests of public safety to do so,
3. where the disclosure is to a law enforcement agency, government agency, court or external adviser and we are permitted or required to do so. When MercurySend believes such use or disclosure is (a) necessary in order to investigate, prevent, or take action regarding suspected illegal activities, fraud, or situations involving potential threats to the physical safety of any person, or (b) required by law.
4. where we believe that there has been a breach in relation to the content of your messages, (See paragraph 9)
5. where it is necessary for a contractor or consultant to provide their services to us, in which case we will take all reasonable steps to ensure that the contractor keeps the information confidential.
6. To Provide you with products and services you request.
7. To anticipate and resolve problems and conflicts with our products and services.
8. For verification and authentication purposes in regards to requests or changes of any personal information or data related.
9. For other purposes communicated to you at the time you provide or authorize the use of your information.

10. To enforce our Terms of Use or other legal agreements.
11. To outsource any of the tasks referenced in this Privacy Policy, such as customer service.
12. In response to a subpoena, court order, or other legal process.
13. To establish or exercise our legal rights or defend against legal claims.
14. To a company controlled by, or under common control with, MercurySend for any purpose permitted by this Privacy Policy.

4. California Online Privacy Protection Act (CalOPPA)

1. Users can visit our web site anonymously
2. We have a link to our Privacy Policy on our Home Page which you can visit at any time, any updates will be visible by the most recent date of this policy.
3. If you wish to change your identifiable information on your Account Please Contact Customer Support at support@mercurysend.com

5. Childrens Online Privacy Protection Act

1. We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act) We do not collect any information from any person under the age of 13 years of age. Our Service is not available or marketed to anyone under 18 years of age.

6. MercurySend and our Security

1. Strong precautions are taken to protect the information of the users of our Site. When users submit sensitive information via the Site, we attempt to protect that information both online and off-line. All reasonable steps to protect the information we hold from misuse and loss and from unauthorized access, modification and disclosure. However, the inherent nature of the Internet is such that the security of information cannot be guaranteed.
2. MercurySend authorized staff may access your information for the purposes of providing our service and they may also access your message content when you request a verification of your message records.
3. You can view some of your information such as customer message logs, contact lists and user lists at our Internet site by using your username and password. We have designed the web page architecture of our Internet site with the aim of preventing this information from being disclosed by any other means.
4. When registering online using a credit card, your credit card details are protected by 1024 bit encryption across a secure Internet connection. While on a secure page, such as our order form, the lock icon on the bottom of web browsers such as Firefox and Microsoft Internet Explorer becomes locked, as opposed to un-locked, or open, when you are just 'surfing'.
5. **Unfortunately, no data transmission over the Internet or across mobile carriers and networks, or method of storage - electronic or otherwise - can be guaranteed to be 100% secure. As a result, while we strive to protect your information, we cannot guarantee its absolute security. IN NO EVENT SHALL MercurySend BE LIABLE FOR SPECIAL, INDIRECT, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, LOSS OF USE, DATA, OR PROFITS, WITHOUT REGARD TO THE FORM OF ANY ACTION, INCLUDING BUT NOT LIMITED TO CONTRACT, NEGLIGENCE, OR OTHER TORTIOUS ACTIONS, ARISING OUT OF OR IN CONNECTION WITH THE USE, COPYING, OR DISPLAY OF THE CONTENTS OF THE SITE, EVEN IF MercurySend OR AN AUTHORIZED REPRESENTATIVE OF MercurySend HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**
6. You acknowledge that data storage is not guaranteed by MercurySend and agree that MercurySend will not have any liability whatsoever for any damages, liabilities, losses (including any losses of data or profits) or any other consequences that You may incur with respect to the loss or deletion of customer data.

All reasonable steps are taken to ensure that your personal information is accurate at all times.

You can access the information that we hold about you. If this information is not accurate, complete and up to date, you can ask us to modify it.

Or simply access your account details on the MercurySend Web Site to make any changes at any time to ensure they are current and accurate.

In the event you are unable to make changes to your Account details please contact us by **email at Info@MercurySend.com support@mercurysend.com or calling us on 3477916542 and we will respond within 24 hours.**

By using our site, you agree to the terms and conditions set forth in this Privacy Statement and the Site Terms of Use INCLUDING ALL LIMITATIONS OF DAMAGES PROVISIONS, which are an integral part of this Privacy Statement. By using our Site, you also consent to the collection and use of this information by **MercurySend** as disclosed in this Privacy Statement.

We encourage you to check our privacy statement regularly as it may change from time to time.

